BEVERAGE STRATEGY TASK FORCE

MONTHLY MEETING September 22, 2023





CALL AGENDA

03	Part 1: Happy Hour	16	Attendance Roll Call	48-49	Coffee Sales Strategy
04	Happy Hour Intro	17	This Quarter's Action Items	50-53	NEW Core Beverage Guide Overview
05	Iced Horchata Recipe Overview	18	Beverage Field Champion of the Month	54-56	The Dish - Beverage Page
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PART

HAPPY HOUR!

BEVERAGE STRATEGY TASK FORCE

HAPPY

... every

call ...

Cheers!

before each quarterly call, we will share the "happy hour recipe" with you!

prepare the "spirit-free" drink in advance of our call time, so we can all sip and cheers together during our meeting!

HAPPY HOUR RECIPE

ICED HORCHATA COFFEE

Horchata Coffee is the combination of the two best things: horchata and coffee. Think of this coffee horchata recipe like cold brew. Coffee grounds are steeped with almonds, rice and brown sugar, blended and then strained to make the most delicious drink.

A PRACTICE WE SHOULD START USING NOW....

In OUR recipe case, we are using leftover already brewed coffee, in place of the coffee grounds mentioned above

This recipe not only gives our guests what they are ALREADY craving.... but its a sustainability WIN for us!



Iced Horchata Coffee

Ingredients:

- 3 cups (6.5 ounces) blanched almonds
- 5 cups (17.5 ounces) uncooked white rice
- 20 cups of chilled, leftover coffee
- 2.5 cups brown sugar
- 6 cinnamon sticks
- 4 teaspoons vanilla extract
- Pinch kosher salt

RECIPE

yield: approx. 15-20 servings share with your team!

Instructions:

- In a large bowl, combine the almonds, rice, leftover chilled coffee, brown sugar, cinnamon sticks, vanilla extract, and kosher salt. Mix everything up until combined, and cover the bowl with a lid or wrap.
- · Let sit at room temperature for 5 hours, or overnight in the fridge.
- Transfer the horchata mix (including the cinnamon sticks) to your mixer or blender. Blend for about 1 minute, until the horchata coffee turns cloudy and coffee-like.
- After you blend it, allow the mixture to stand for 20 seconds (some of the pulp will fall to the bottom of the blender). Slowly pour through a strainer just until all of the liquid has been emptied out of the blender or mixer (leave the pulp in the blender and discard).
- Pour through a mesh strainer into a bowl to catch the majority of the nut and coffee pulp. Re-strain the mixture once more to eliminate any additional small bits of coffee and almonds.
- Transfer to the fridge in a pitcher to keep cold.
- When when you're ready, serve over ice! Add cream or milk to your glass, if desired.
- Use within 3 days., and Keep Refrigerated.

BEVERAGE BEST PRACTICE

OF THE QUARTER



REUSING LEFTOVER COFFEE

IT'S THAT EASY!

Don't throw away your leftover brewed coffee...

- Collect what remains sitting in urns, and store it by refrigerating it
- Sell it/ serve it as a cold brew coffee offering
- Culinary teams can use to cook with it (i.e. coffee cake)

Any property location can do this! No specialty equipment or product required

SUSTAINABILITY PRACTICE

Sustainability initiatives are EVERYTHING... and reducing waste is the biggest way we can make an impact within our F&B environments

With coffee being one of the biggest items we sell in our properties, that also means that there is a LOT of waste associated with it....

SALES SUGGESTIONS

- Use as a client "random act of kindness"
- Sell at R&C outlets as a special feature of the day
- Use as an up-sell opportunity with hosted events

TAKE IT A STEP FURTHER...

- Freeze the coffee to create coffee ice cubes
- If no opportunity to sell or serve to guests, create a coffee station for your employees!
- TELL THE STORY: Use our Sustainability Practice Logo's and Messaging to tell our guests WHY this cold brew coffee is special....

ACTION Stem

Start reusing leftover coffee as cold brew coffee!
Take it a step further and use the Horchata
Coffee Recipe to elevate your guest offering



QUESTIONS?

Ashley Russo
Levy Convention Centers
National Sales Director
arussoelevyrestaurants.com

HAPPY HOUR TALK GROUP CONVERSATION

FEEDBACKS

- How does the recipe taste?
- Do you think your guests will like it?
- Was it simple enough to make?

- What types of F&B services/ functions could you use this recipe with?
- What are some fun ways to "tell the story"?





- Do you need help with how to implement/ sell at your property?
- Do you need help sourcing the ingredients?

CALL TO ACTION

FIELD BEVERAGE CHAMPIONS



PART

LOOKING BACK

LAST QUARTER'S MEETING

TOPIC OVERVIEW

SUSTAINABILITY PRACTICES WITH BEVERAGES

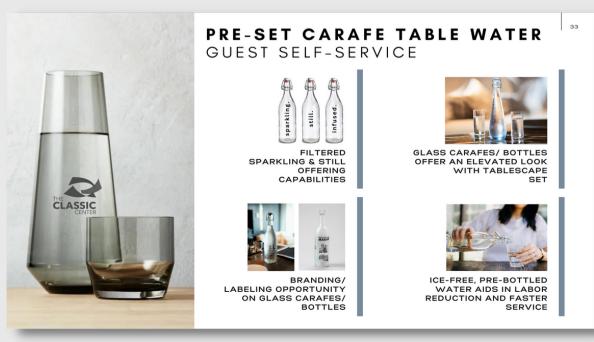












BEVERAGE ACTION ITEMS

IMPLEMENTATION CONVERSATION



PART

YOUR PURPOSE



BEVERAGE STRATEGY TASK FORCE FIELD CHAMPIONS

YOUR PURPOSE



- To be your property's beverage expert
- To drive and influence beverage change and evolution within your property location
- To collaborate with the Beverage Strategy Task Force team, and contribute to the monthly discussions
- To actively implement the learnings, processes and "Action Items" identified during the monthly meetings

FIELD CHAMPION PARTICIPATION

ATTENDANCE REQUIREMENTS

REQUIRED ATTENDANCE

Property representation is **required** with every quarterly Beverage Strategy Task Force call

100% property participation is imperative

ATTENDANCE REPORTING Attendance will be taken and reported out with the post-call progress report that gets shared with the Regional Leadership team/ all property DO's/GM's & VPH's

PROXY/
REPLACEMENT
ATTENDEE

The property assigned Beverage Field Champion must send another salaried manager from their property in their place, if they are unable to attend the call

Property GM/ DO to select who their replacement will be if needed, in order to have 100% property participation



FIELD CHAMPION ATTENDANCE REPORT

SEPTEMBER 22ND, 2023: SUSTAINABILITY PRACTICES WITH BEVERAGES

JOSEPH CRAMER
SR. OPS MANAGER
AMERICA'S CENTER

LAUREN LAURENT
DIR. OF CATERING SALES
GREATER COLUMBUS CC

MICHAEL COMO

SENIOR CATERING SALES

DMC/ ARLINGTON CC

PATTY FOLEY
ASSIST DIRECTOR CATERING
JAVITS CC

DANI PEPLASKI
GENERAL MANAGER
LEXINGTON CC

MARK STUESSE SR. OPS MANAGER AMERICA'S CENTER KATHRYN YARANO
CATERING SALES MANAGER
GREATER COLUMBUS CC

SHENEKA PERRYMOND

DIR. OF RESTAURANTS

GRB

AMANDA AKERS
ASSISTANT GM
KENTUCKY EXPO

CARLOS TERVINO

EXECUTIVE STEWARD

DAVID L. LAWRENCE CC

TAMARA ROSEKRANS
GENERAL MANAGER
THE CLASSIC CENTER

CHRISTOPHER OBENOUR

DIR. OF PURCHASING

GREATER COLUMBUS CC

ANDREW HEEFNER

DIRECTOR OF OPERATIONS

GWCC

VIKRAM HERMON ASSISTANT GM KENTUCKY CC AMANDA SUKHLAL
BANQUET MANAGER
JAVITS CENTER

ERIN ZIMMERMAN
R&C SUPERVISOR
AUSTIN CC

JENNIFER ASWEGAN
GENERAL MANAGER
CHATANOOGA CC

SEAN CALHOUN

DIRECTOR OF BEVERAGE

GWCC

REBECCA COOKSEY

SENIOR CATERING SALES

LOS ANGELES CC

MATT TINSLEY

SR OPERATIONS MANAGER

BOSTON CEC

FOREST EVANS
DIR. OF BANQUETS
CLEVELAND CC

JENIFER CORREA
DIR. OF PREMIUM
HYNES

DANI PEPLASKI GENERAL MANAGER RUPP ARENA

LAUREN TEDFORD

SENIOR CATERING SALES
MISSISSIPPI CC

EMELY ALMONTE
DIR. OF S&E
OREGON CC

SARA SIG
SUPERVISOR
PORTLAND EXPO

WILLIAM CLEIS

DIR. OF RESTAURANTS

DAVID L. LAWRENCE CC

CHANGES WITH

PROPERTY BEVERAGE

PLEASE REACH OUT TO:

FIELD CHAMPIONS?

Julio Henriquez
Wisconsin Center District
Vice President of Hospitality

jhenriquez@levyrestaurants.com

MARIA RIVAS
SENIOR SALES MANAGER
PUERTO RICO CC

DAVID MELARA
ASSISTANT GM
SANTA CLARA CC

MERIDITH LAMBERT

AREA DIRECTOR OF SALES

SPOKANE CC

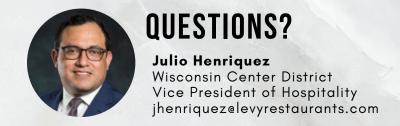
CHRIS BROWN
DIR. OF PREMIUM
WISCONSIN CENTER DISTRICT

THIS QUARTER'S ACTION ITEMS

FIELD CHAMPION TO-DO'S

- Leftover coffee served as iced coffee option, as property process moving forward
- "Iced Coffee Horchata" drink recipe property implementation
- Property Implementation of Tradecraft canned, RTD coffee products
- Review NEW 2023 Core Beverage Menu with your property team, and implement some of the new RTD products within your location
- A bullet point overview inclusive of your progress with all of the above, as well as pictures to support each action item

DUE DATE FOR ALL OF THE ABOVE: Friday, November 10th





As Beverage Field Champions, your main responsibility is to take the learning that we share during these calls, and implement them within your properties

A lot of what we share may be suggestions, but most of what we share will be expectations

Let's be the first in our company to make impactful, division-wide change with our beverage programming, together!

BEVERAGE FIELD CHAMPION

OF THE QUARTER



EMELY ALMONTE

Oregon Convention Center Director of S&E ealmonte@levyrestaurants.com Thank you, Emely and the OMCC team, for implementing ALL of the "Action Items" from our last Beverage Strategy Task Force Call! You all are Rockstars!



Implementation Insights from Emely!

- "Zero Waste cocktail implementation: We had some bud light product that was about to expire so we created specialty cocktails in our lobby bar to use the product so we wouldn't just dump and spoil it. Bud Paloma and Shandy"
- "We ordered and added dehydrated garnishes for our VIP services along with our lobby bar and trained staff on it's storage and re-use"
- "We had Wheyward Spirits product in house from when we hosted the Stop Food Waste Day for Compass. We have incorporated the story board and trained our bartenders on how to present and sell the product"
- "We introduced the Sustainability site to our designated in house Canva sign maker and had them develop fun signage using a variety of the Sustainability logos to pair with the practices above"
- "Celsius products are now being sold in our stands. We gathered guest and staff feedback and they enjoy the taste of the product"

THIS QUARTER'S BEVERAGE TOPIC

BEVERAGE TOPIC OF THE MONTH

With coffee being one of the top selling items within our convention center environments, we need to continue to....

- evolve our offerings with the times & trends
- make strategic decisions in our sales approaches and product selections in order to capture all the revenue we can
- make sure we are doing our part, sustainably
- create a memorable experience vs. a standard experience, every time

DATA INSIGHTS COFFEE STATISTICS

PURCHASE DECISIONS



59% of coffee consumed daily is gourmet. Customers are willing to pay a higher price premium for unique flavors and specific origins.

[National Coffee Association]



Consumers want more "seed to cup" transparency.

CC DIVISION YTD PREMIUM SALES



note: these percentages do not included R&C data currently

non-coffee beverage sales 83.7%

Non-Coffee Beverage Sales



CONSUMER **PERSPECTIVE**

- HEALTH, WELLNESS, AND SUSTAINABILITY ARE DRIVING **CUSTOMERS TO CHOOSE** HOMEMADE NUT OR **OAT MILK** AND **SEASONAL SPECIALTY BEVERAGES** OVER THEIR USUAL CUP OF JOE.
- ICED COFFEE CONTINUES TO GROW IN POPULARITY. NITRO AND COLD **BREW** ARE AMONG THE MORE POPULAR COLD OFFERING. ACCORDING TO DATASSENTIAL. THEIR 4-YEAR MENU GROWTH IS AT 247% AND 113% RESPECTIVELY.
- ADDING COFFEE AND ESPRESSO DRINKS FROM TRENDING INTERNATIONAL CUISINES CAN BE A PART OF CREATING AN **AUTHENTIC EXPERIENCE.**

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Menu Trends

BEVERAGE TREND INSIGHTS

2023 E15 TREND REPORTS





CLICK HERE TO VIEW FULL REPORT

- Social media influences what we drink
- Caffeine is all the buzz
- Consumers are interested in sustainable production and packaging

CLICK HERE TO VIEW FULL REPORT

- Health and Wellness is still a top focus
- Flavor leads the way for trends
- RTDs continue to expand

ADULT BEVERAGES

TREND REPORT

NA BEVERAGE TREND INSIGHTS

2023 E15 TREND REPORTS

GENERAL NA BEV CATEGORYTRENDS



QUESTIONS?

Scott E. Brown Director of Beverage Analytics Levy Core Solutions sebrown@levyrestaurants.com

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Carbonated **Soft Drinks**

Carbonated soft drinks (CSD) may be a staple of the beverage landscape, accounting for 24% of all beverages purchased at Envision locations in 2022, but consumer expectations for this traditional category are expanding as guests seek flavors and ingredients that are anything

Leading Trends

- · Functional sodas · Bold and fruity flavors



Poppi, Olipop, and Culture Pop are

among the many brands bringing

variety of vitamins and minerals.

functional benefits like prebiotics and

represent almost two-thirds of CSD

sales in convenience stores. Brands are

using bold and fruit-inspired flavors, like

Dr. Pepper's new strawberries & cream,

to grab consumer interest and spark

DIRTY SODA

Dirty soda is a drink that combine and flavored syrups or juices. spreading rapidly on social media fe



part of CSDs nitro-style sodas look to reduce the bubbles and provide a smoother drink experience. Nitro has been appearing in other areas of beverage menus, but it is now here



As health and wellness continue to be ton of mind for consumers, zero and diet carbonated soft drinks have seen a 16% year-over-year growth, the highest among beverage category Similar to regular carbonated soft drinks, unique and flashy flavors catch the eye of diet soda drinkers as well.



- Limited-edition flavors
- Bold and fruity flavors

-15



LIMITED EDITION

FRUITY FLAVORS

catching flavors to bring in curious

popular as well. Brands are expanding

like with Fanta's new dragon fruit.

into less traditional fruit flavors as well

customers that do not usually purchase

Fit Soda exemplifies the trend sodas. Consumers want drinks that elements are excluded, but also that good ones are added, such as



Just as in regular carbonated soft drinks Consumers want low or no-calori fruit-flavored diet versions prove to be sodas, but without artificial eteners. Brands like Zevia are utilizing plant-based, natural ingredients to create their zero sugar, zero-calorie drink

CLEAN LABELS

Three in four consumers (78%) will

boasts no added sugar, colors,

pay more for clean labels and natura

claims despite inflation. Gatorade Fit

grow at a compound annual growth rate of 8.1% through 2030, and millennials top all generations

when it comes to energy drink consumption Further, 15% of bottled beverage sales at Compass B&I locations in the U.S. are energy drinks, the third highest category

Energy Drinks

The rapid growth of sparkling water has

reated demand for carbonated energy drinks. Celsuis and True North have experienced an increase of 156% and 578% in items sold, respectively, at Compass B&I locations in the U.S. in

caffeinated beverage Fast Twitch to compete against pre-workout powders Fast Twitch worked with the NFL to evelop a drink that offers caffein without the added sugar and

Flavor innovation is ubiquitous in the energy drink category, with bold flavors like Juice Monster Aussie-Style Lemonade and Red Bull Winter Edition

Energy drinks with no or limited artificial sweeteners or synthetic colorings appeal to health-conscious consumers still on the hunt for a boost Collagen Energy Shots, and Mati Energy Drinks are a few product

Flavored Drinks

Consumers' focus on health over recent years growth in the juice and sports drink categories better-for-you, innovative options.

Leading Trends:

- · Zero or reduced sugar
- Clean labels
- · Lemonade with natural flavors like lavende rose, and dragon fruit

LOW OR NO SUGAR

Thirty-two percent (32%) of consumers have reduced their non-alcohol beverage consumption because they are trying to reduce their sugar intake. As a no sugar drinks.

Lemonade is on 61% of non-alcohol

beverage menus, and natural lemonade

flavors such as lavender, yuzu, guava,

hibiscus, and rose are becoming more

prevalent. Major brands like Starbucks

beverages with items like the mango

offer their own spin on classic lemonade



NATURAL-FLAVORED LEMONADE

on TikTok, is made from fresh lemons, sweetened condensed milk, sugar, and cold water. While straying from some of the health-focused trends, creamy lemonade uses all natural ingredients without additives

-15



sales at Compass B&I locations in the U.S. are bottled water being a mainstay, the widespread use of reusable bottles and the priority that many consumers are placing on wellness has resulted in a focus on innovation within the water

Water

- electrolytes, antioxidants, and antiinflammatory properties
- · Sustainable options, including canned or



Alkaline water, or water with a pH higher

with 33% of bottled water sales Cons

CACTUS WATER

Cactus water is typically made from prickly pear, which has grown 20% on beverage enus over the past four years. Brands like Caliwater and Pricklee are intended to versatility also makes it suitable for

Water enhancers via tablets, drops, or powder remain popular. One

SUSTAINABLE OPTIONS

With sustainability continuing to be top of mind for many, brands like

Liquid Death, Boxed Water, and Ever

& Ever have capitalized on this

demand with canned and boxed

water as alternatives to traditional

market leader, Liquid I.V., is closing in on one billion dollars in net sales. Liquid I.V. is well known for its variety of flavors, convenient packets, hydration capabilities.

Liquid Death B BOOK BY

ations. When analyzing non-alcohol be sales by daypart, sparkling water sales peak in the afternoon, making sparkling water a great candidate for snack time combo offerings.

· Sparkling water infused with caffeine or

Sparkling Water

Sparkling water is on 16% of non-alcohol

beverage menus and has grown 19% in the past four years, becoming ubiquitous at dining

such as yuzu and lemongrass

fatique-have been used in Eastern medicine for decades, adaptogen sparkling water is relatively new to the

Popular sparkling water brands, like Aha,

Bubly, and Perrier, have expanded on their classic sparkling water offerings by

adding caffeinated versions.

Brands like Aura Bora and Dram offer While adaptogens-plants or mushrooms that help with stress, anxiety, and herbal- and floral-flavored sparkling waters, such as elderflower marketplace, but growing quickly.

grapefruit, cardamom and black tea. lemongrass coconut, and basil berry.

GLOBAL FLAVORS

by the flavors, variety, and

Nearly half of consumers are excited

opportunity to explore other cultures

when they eat globally-influenced

expanding in beverages, with brands

foods. Global flavors are also

profiles that include ringo, ume

HERBAL & FLORAL FLAVORS

- 15

= 15

NA BEVERAGE TREND INSIGHTS

2023 E15 TREND REPORTS

COFFEE/ TEA CATEGORY TRENDS



QUESTIONS?

Scott E. Brown Director of Beverage Analytics Levy Core Solutions sebrown@levyrestaurants.com

Packaging materials and plant-based drinks lead sustainability initiatives

Non-alcohol beverage has long relied on plastic bottles as a mainstay format. However, as sustainability continues to inspire change in podservice, plastic bottles are facing the chopping block. Particularly within the water sub-category, there is a shift toward more sustainable

The growth of plant-based alternatives has had a strong impact in the non alcohol beverage category, especially among milk alternatives. Oat milk in particular has skyrocketed in popularity, experiencing a four-year growth of over 2,000% on U.S. menus and becoming a popular ingredient

of consumers are interested in plant-based milk as an emerging non-alcohol beverage trend



Hot Coffee

Hot coffee is one of the most commonl consumed non-alcohol beverages, with 44% of consumers drinking it daily. Hot coffee, compared to iced, is often used to wake up or start the day, resulting in multiple trends that focus on speed and convenience.

· Coffee concentrates or coffee cubes and

= 15

Iced Coffee

Iced coffee is often viewed as a treat or

popular cold brew-which saw a four-year

growth of 121% on non-alcohol beverage

menus-whether that be with natural

refreshment. However, consumers still want to see functional benefits from the increasingly



COFFEE CONCENTRATES

another way to create a cup of coffee convenience. Brands like Jot and



CoffeeCubes and InstaBrew's On-Demand Coffee Cubes dissolve easily in water or milk for a quick cup of joe on the go, also available in decaf and flavored options.

saturated coffee market, brands are flavors, including floral options like

Social media sparks non-alcohol beverage innovation

Appealing to younger generations, who have access to ever-evolving trends at their fingertips through social media, presents both a challenge and an opportunity for operators. Younger consumers are more likely to consume a large variety of types and brands of beverages, as well as new or innovative beverages.

Sixteen percent (16%) of limited-time offering (LTOs) at chain restaurants were non-alcohol beverages in 2021, many of which made their viral beverages as LTOs and utilize social media to advertise and promote any innovative drinks directly to these online younger consumers who are most interested.

-15

-15

Dalgona coffee

Dalgona coffee, a creamy beverage originating from South Korea comprised of instant coffe sugar, hot water, and milk, became an internet sensation starting in 2020 and now has 7418 million views on TikTok as of June 2022.



Stanley, a 110-year-old brand, has exploded onto social media with their 40-ounce reusable tumbler. As of May 2022, the hashtag #StanlevTumbler had received more than 10 million views on TikTok, resulting in stock shortages on multiple occasions.



Leading Trends:

· Functional benefits

Global flavors and preparations



NATURAL SWEETENERS

Pop & Bottle uses natural ingredients lik dates and coconut to sweeten their ready-to-drink lattes that come in



made with mushrooms to provide mmune support, while Iconic Protei includes collagen in their prepared



market with force. Asian options like

Vietnamese or Thai coffee, prepared expanding the American coffee

Energy drinks and cold coffee top nonalcohol beverage growth

increased 26% and 25%, respectively, over the past year, and one in five consumers under the age of 40 drink cold brew every day.

Taste is most important to consumers when choosing all beverage types, including coffee, while brand, portion size, and price are more beverages. Top caffeinated trends include better-for-you options that tout clean ingredients, natural sweeteners, and functiona benefits, as well as global and bold flavors

Four-Year Growth on





Tea

=15

Bottled ready-to-drink teas are a top seller in Compass B&I locations, while prepared teas are capitalizing on global flavors, particularly those

Leading Trends:

=15



coffee, tea cubes have emerged as an like Waterdrop and Tea Drops also their plant-based and globally-inspired

Global flavors





BUBBLE TEA

Bubble tea has burst onto the scene growing on menus by over 40% in the past year. Coming in a variety of flavors and colors, this drink is popular among younger consumers.



JAPANESE GREEN TEA AND MATCHA

plant, these drinks boast different

and health benefits; however, both

drinkers and tea drinkers alike.

Sakura, or cherry blossom, is a sweet

and floral flavor originating in Japan Often combined with steamed milk to create a caffeine-free treat, sakura powder gives the drink an

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SOURCING INSIGHTS TRADECRAFT COFFEE



JAMIE MCOWAN

Associate Director of Business Development
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Tradecraft Levy RTD Program

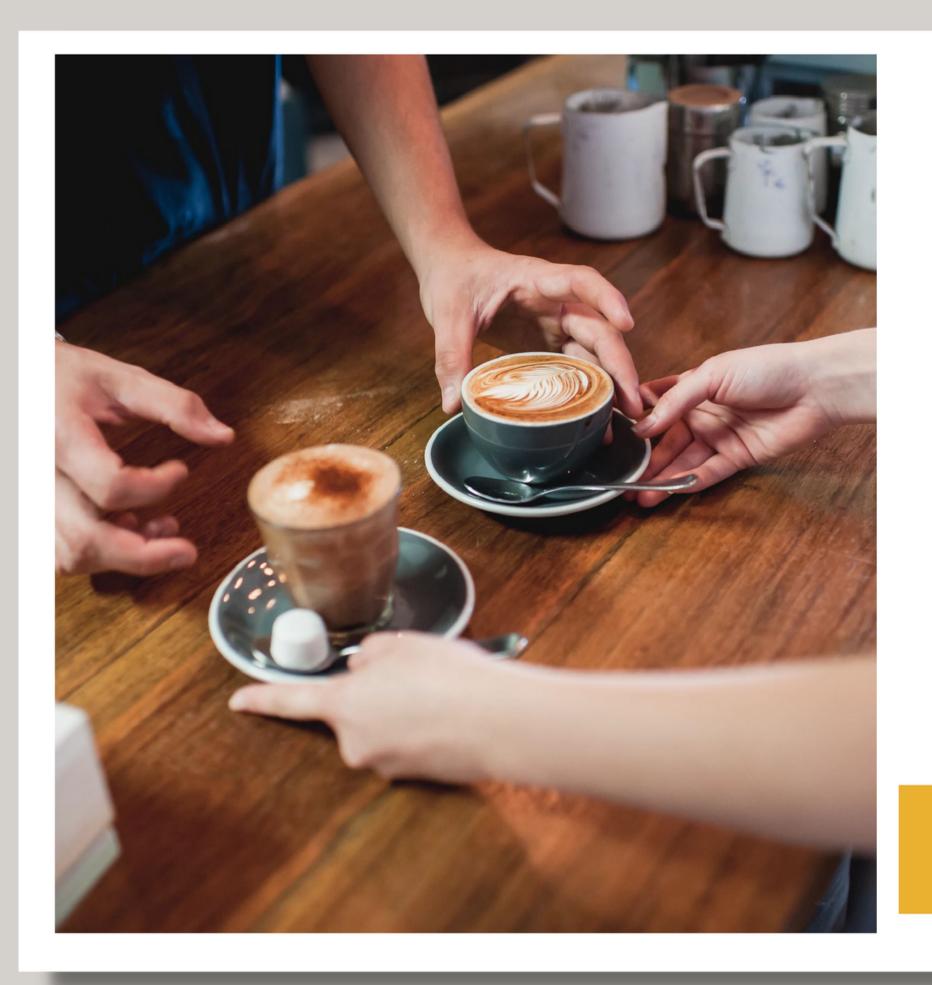




WHO, WHAT, WHY?







As the largest distributors of specialty coffee and tea, we at Tradecraft are experts at crafting exceptional experiences and deliciously memorable moments.

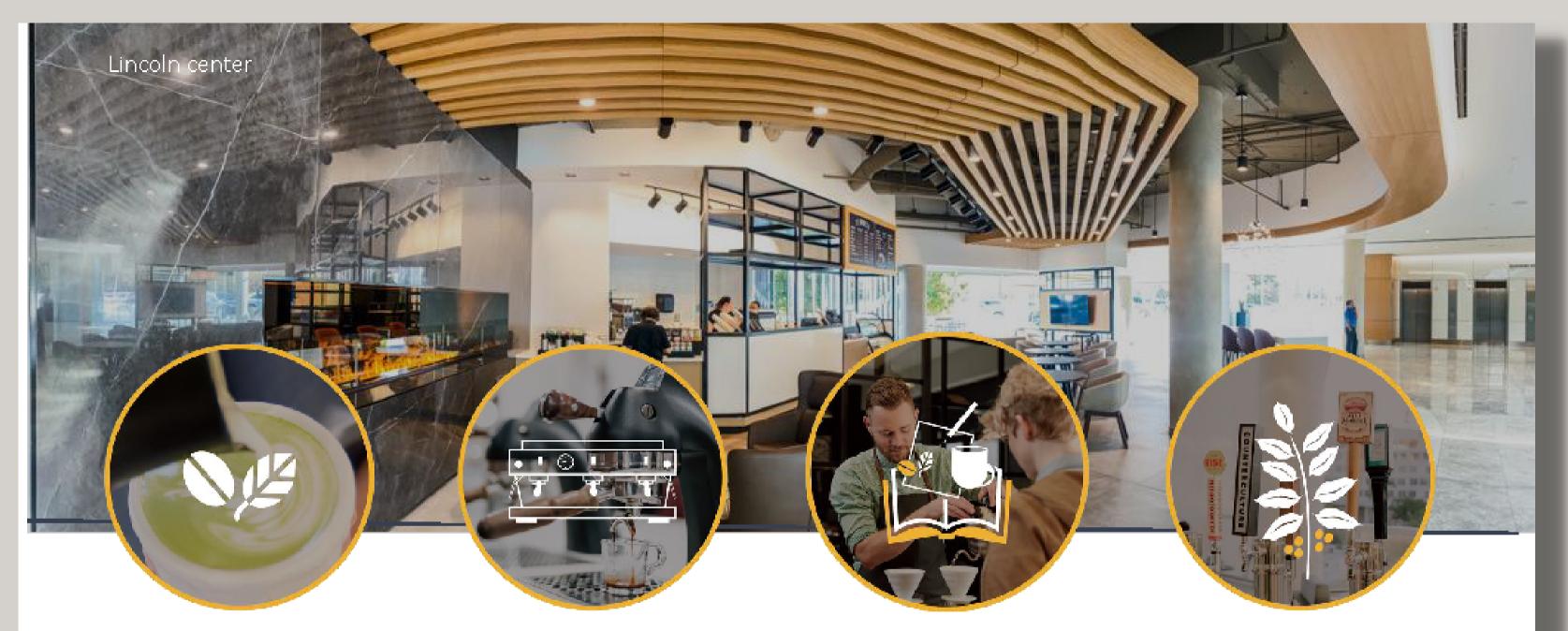
Founded in 1989, Tradecraft began as a vending company. Seeking to add great coffee to a client's experience, our CEO Mike Klong sought out expert advice

from Metropolis Coffee Roasters in Chicago. We fell in love with craft coffee and tea and the rest, as they say, is history.

We serve restaurants, hotels, offices, cafes, specialty grocers, and coffee and tea lovers everywhere by bringing choice and creativity to the craft coffee and tea space. We do this by working with the best roasters and suppliers to deliver quality, innovation, performance and dependability.

WE VALUE AUTHENTICITY, LOCAL CULTURE, CRAFT KINDNESS,

AND THE INHERENT BEAUTY OF COFFEE AND TEA.



Product

From coffee, tes, kembuchs, milk and dairy alternatives, paper products, syrups, and more we can set up your space with everything you need to make a delicious drink.

Equipment

Our equipment on-lean approach allows you to have state of the art equipment on site without the price. Our nation wide network of technicians can support install and 24/7 repairs.

Training

With access to a team of coffee and tea experts, your baristas will be serving up top-notch specialty drinks in no time. Plus our online courses and engoing support will help new hires adjust.

Marketing

From reaster and tea partner storytelling, to seasonal drinks, to event planning to engage your audience, our marketing team has got you covered.

What makes up a Tradecraft program







WMBE



WMBE







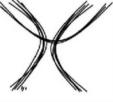




















WMBE















We believe in doing right by our Partners, our clients, our community and the world.









READY TO DRINK









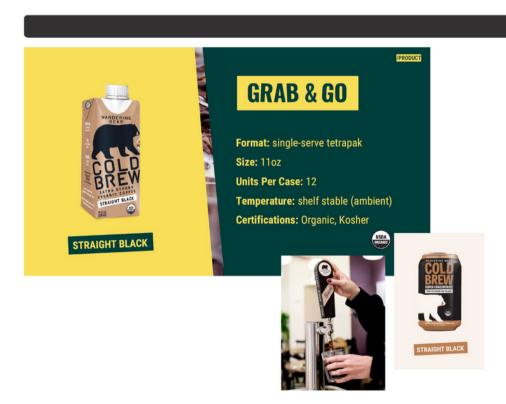
Location – Philadelphia, PA Shipping – Shelf Stable





BLK &BOLD

Location – Des Moines, IA Shipping – Shelf Stable WMBE





Location – New York, NY Shipping – Shelf Stable









Location – New York, NY Shipping – Shelf Stable



Location – Charlotte, NC Shipping – Cold Chain













Location – New York, NY Shipping – Shelf Stable











Location – Santa Cruz/ LA, CA Shipping – Cold Chain



Location – Oakland, CA
Shipping – Shelf Stable

WMBE

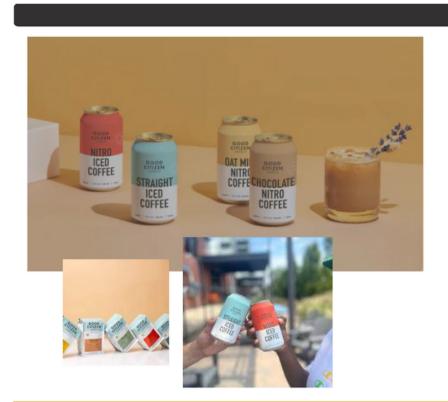








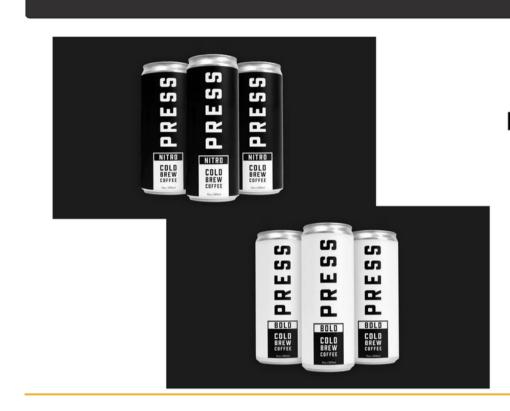




GOOD CITIZEN

COFFEE C?

Location – Nashville, TN Shipping – shelf Stable



PRESS COFFEE

Location – Phoenix, AZ Shipping – Cold Chain



Location – Portland, OR

Shipping – Shelf Stable









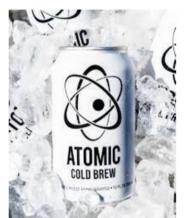
Location – Chicago, IL

Shipping – Shelf Stable













Location – Boston, MA Shipping – Shelf Stable







Location – Milwaukee, WI

Shipping – Shelf Stable



TRADECRAFT RTD'S TEA & KOMBUCHA

tea!

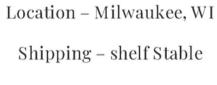




















Location – Portland, OR Shipping – shelf Stable

NEXT STEPS



Availability –

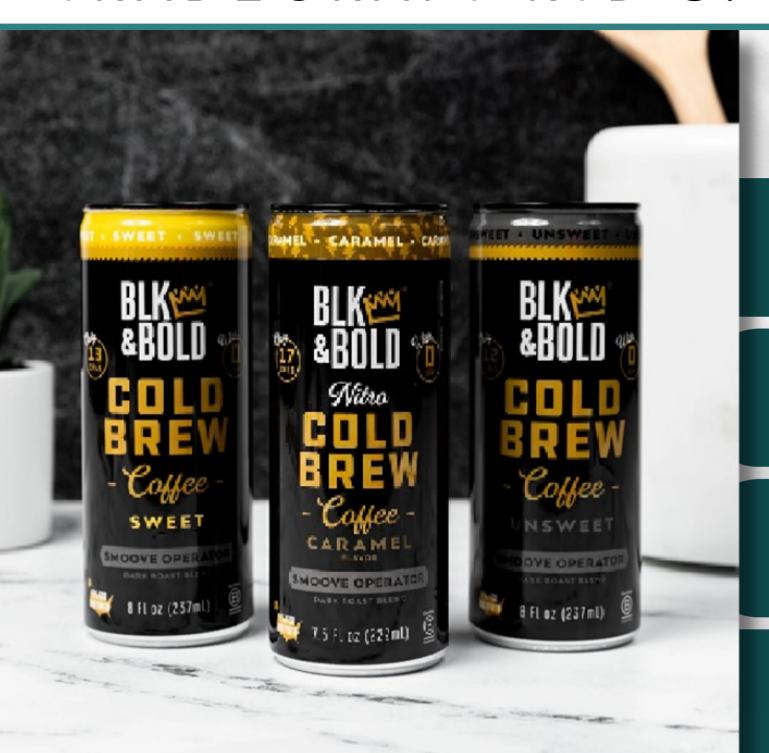
- Not all product is readily available in every market.
- Some partners tell better stories, Nationally, Regionally, locally.
- Volume speaks VOLUMES.

PROGRAM ENGAGEMENT -

- Contact me (<u>jmcowan@tradecraft.me</u>)
- Set up call to discuss opportunity, account needs
- Tradecraft engage seller (for opportunity)
- Complete opportunity
- Transition to operations
- Continual engagement post program lauch

SOURCING INSIGHTS

TRADECRAFT RTD'S: ORDERING



SOURCING TRADECRAFT RTD'S

WHO TO REACH OUT TO

To open a new account connect with Adam and myself, we will request a new account creation with Canteen. Within a week Canteen will establish a new account and ordering portal access.

PRODUCT AVAILABILITY

Canteen is your source for a variety of RTD's, kcups, Nespresso pods.

CONNECTING WITH CANTEEN

All orders are placed on the Canteen portal. The local account executive will set up access and an order guide.

PRICING INSIGHTS

RTD's cost at a range of generally \$2-3 per can.

ACTION Stem

Find an opportunity to start selling canned coffee drinks at your property!



QUESTIONS?

Jesse Barrows
Levy Convention Centers
Regional Purchasing Manager
jbarrows@levyrestaurants.com



Be sure to check out the Core Solutions Beverage Program Guide by clicking on the image icon to the left, to view Levy's most current corporate beverage product offerings

SOURCING INSIGHTS GROUP POLL

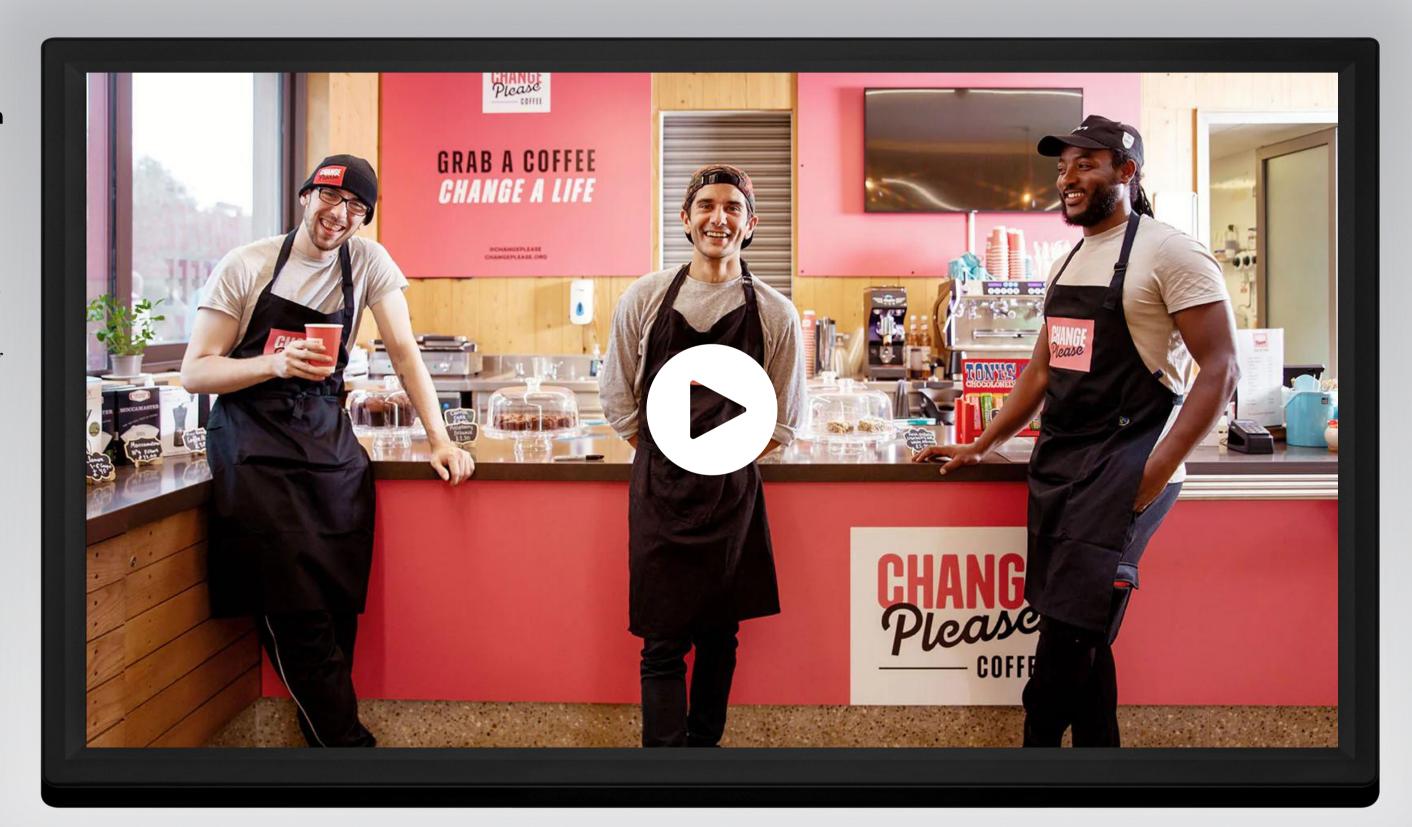


EXPERIENCE INSIGHTS

CHANGE PLEASE COFFEE

Click the play button on this page to watch the Change Please Coffee USA Video

100% of Change
Please's profits goes
towards training
and employing
people experiencing
homelessness as
baristas, while
supporting them
with vital services



We are pursuing using Change Please Coffee in our catering operations, in our R&C locations, and wherever we have the opportunity, division-wide

... it just makes too much sense

EXPERIENCE INSIGHTSCHANGE PLEASE COFFEE



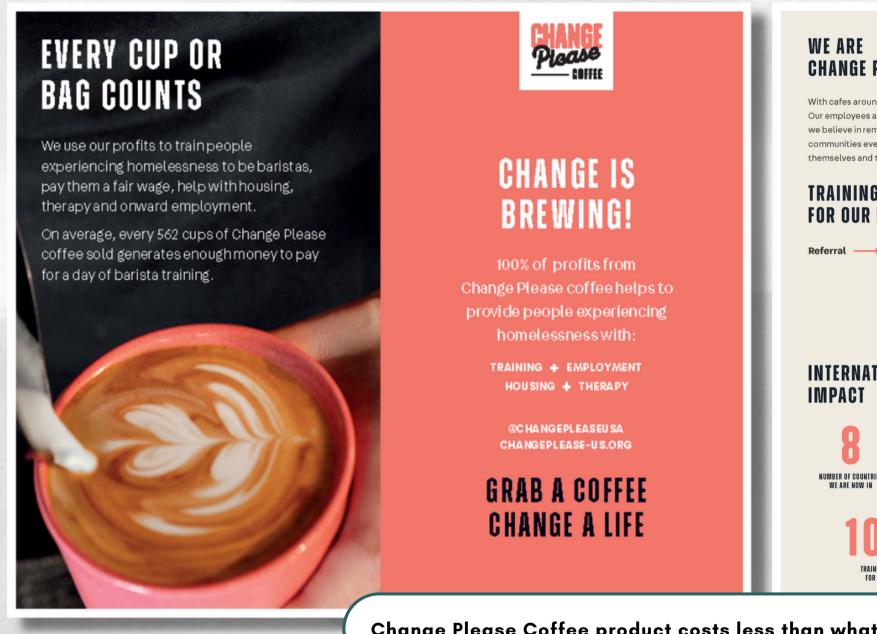
featuring! RYAN

KTAN MCMILLAN

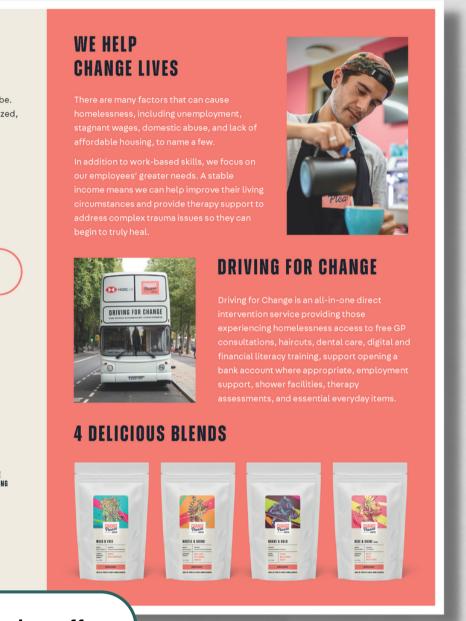
Director of Change Please USA
Change Please Coffee
M:803-504-6190
ryan.mechangeplease.org

EXPERIENCE INSIGHTS

CHANGE PLEASE COFFEE







Change Please Coffee product costs less than what you would pay for Starbucks coffee

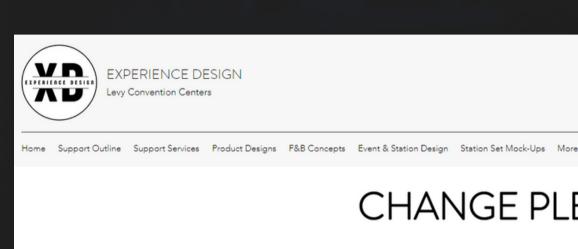
Online Ordering Portal makes placing an order simple... even with large quantities

Orders are roasted on demand to provide the most quality product, and typically ships within 3-5 days

EXPERIENCE INSIGHTS

CHANGE PLEASE WEBPAGE

click here
to visit levy's
internal change
please coffee
information
webpage



CHANGE PLEASE COFFEE

100% of Change Please's profits goes towards training and employing people experiencing homelessness as baristas while supporting them with vital services

By simply buying a cup or bag of Change Please coffee, you are giving people a fresh shot at life











EXPERIENCE INSIGHTSCHANGE PLEASE COFFEE

change please coffee is going through a re-brand and will be releasing new logo's collateral, and marketing materials soon

CLICK THE IMAGE HERE
TO BE DIRECTED TO THE
NEW CHANGE PLEASE
BRAND GUIDE, FOR A
SNEAK PEAK INTO THE
NEW BRAND DIRECTION

QUESTIONS?

Hilary Barash
Levy Convention Centers
Area Director of Experience Design
hbarashelevyrestaurants.com

CORE-BRANDING ASSETS MONOGRAM WORDMARK OVERVIEW **CHANGE PLEASE** COFFEE TYPOGRAPHY & TAGLINE **COFFEE THAT FUELS CHANGE**

PROPERTY INSIGHTS

COFFEE SALES STRATEGY



TIPS, TRICKS & INSIGHTS WITH:

selling coffee by the PERSON

VS.

selling coffee by the GALLON

featuring!

KATE

KATE YARANO

Catering Sales Manager
Greater Columbus Convention Center

PROPERTY INSIGHTS

COFFEE SALES STRATEGY

BENEFITS OF PACKAGE PRICING

- NO CONSUMPTION SHEETS
- CLIENT FOCUS ON EVENT AND NOT ON APPROVING REFILLS
- SEAMLESS SERVICE WITH NO WAIT TIME FOR MORE TO BREW
- SUSTAINABILITY EFFORTS WITH BREWING BASED ON DEMAND VS. BREWING TO THE PRE-ORDERED QUANTITIES
- OPPORTUNITY TO INCREASE REVENUE

CONVERTING THE CLIENT

- WAIVED BEVERAGE ATTENDANT FEES
- ACCOMMODATION WITH GALLON RATES IN STAFF OFFICES & GREEN ROOMS
- PRICING STRUCTURE IS DESIGNED WITH THE ROOM TO NEGOTIATE PER PERSON PRICING TO OFFER "DISCOUNTS"
- NO MINIMUM BREW AMOUNTS REQUIRED
- VALUE PERCEPTION WITH "UNLIMITED" QUANTITIES

SALES CHALLENGES

- CONVERTING NATIONAL CLIENTS AND SEASONED 3RD PARTY PLANNERS
- COMBATTING "RINSE AND REPEAT" EVENTS THAT RE-ORDER SAME QUANTITIES
- A MAXIMUM QUANTITY (GALLONS) MUST BE SET IF THE "DISCOUNTED RATE" IS DISCOUNTED TOO LOW
- RFP PROCESS FOR FUTURE BOOKINGS AND TRANSLATING GALLON COSTS IN ONE CITY TO PER PERSON PRICING IN ANOTHER
- PER PERSON COSTS MAYBE OUTSIDE OF PREDETERMINED BUDGET IF FUNCTION SCHEDULE WAS BUILT AROUND GALLON PRICING

SUCCESS RATE DATA

GALLON RATE AT 2022 EVENT

- \$75 PER GALLON
- 137 TOTAL GALLONS
- = \$10,275 REVENUE

PER PERSON RATE AT 2023 EVENT

- \$13.95PP HALF DAY X 12 PEOPLE \$18.95PP ALL DAY X 2,095 PEOPLE
- = ROUGHLY \$39,867.65

288% REVENUE INCREASE WITH NO ATTENDANT FEES









GLOBAL LEVY BEVERAGE INSIGHTS

NEW CORE BEVERAGE GUIDE



NEW Core Beverage...

ACTION Stem CLICK THE ABOVE IMAGE TO VIEW
THE NEW CORE BEVERAGE MENU,
AND FIND SOME NEW RTD PRODUCTS
THAT YOU CAN START SELLING AT
YOUR PROPERTY LOCATION

Focus on data and trends to determine the addition and removal of selections

Emphasis on diverse and women owned brands, as well as sustainable and organic products

Streamline liquor matrix to include all products

Addition of recommended spirits and wines noted in italics

Exception requests required when not able to align with items on Core

New NA and RTD categories

CORE BEVERAGE PROGRAM

OVERVIEW



CORE BEVERAGE PROGRAM OVERVIEW

Levy Beverage Team



- Supports Levy Core Beverage Program strategy by providing trend and operational guidance.
- Responsibilities include communicating with the field on menu development, season planning, and training and education.
- Primary beverage team resource for the field supporting training, menu development, and programming.



- E15 extension of the team with focus on beverage programming, systems and controls.
- Provides analysis and recommendations during season planning to S&E venues.
- Supports business development process by providing market and venue based sales and trend data.

CORE BEVERAGE PROGRAM OVERVIEW

Beverage Strategy

Our beverage strategy centers on refreshing our training tools and resources, a multi-channel communication strategy, and providing meaningful support to our venue teams.

Our intent is to build relationships and dialogue with property leaders to identify opportunities, pain points and solutions to drive efficiency and profitability. 1

CORE PROGRAM

Increased program participation will drive COS down and revenues up across all divisions

2

TRAINING

Skills training is a top priority, focusing on developing best in class in-house training programs

3

BUSINESS INTELLIGENCE

Creating custom reporting to understand business performance and identify opportunities to support the field

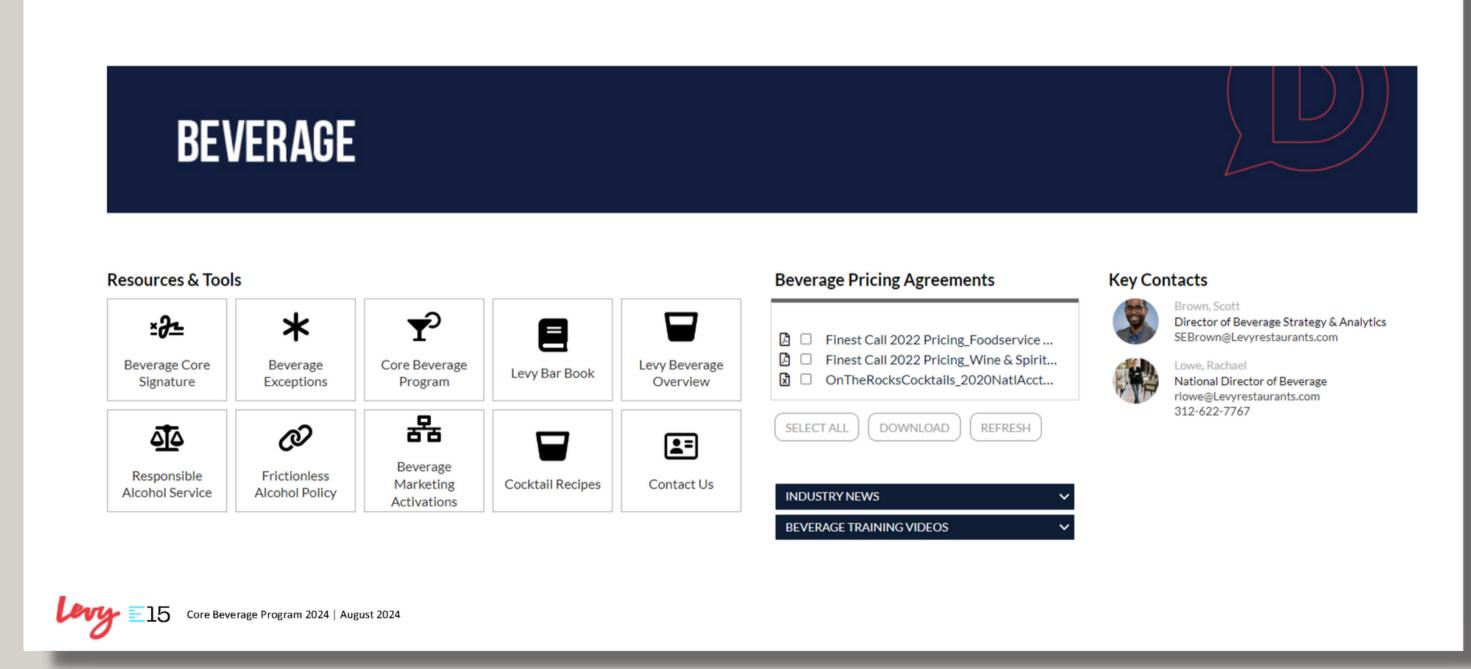
4

PRODUCT OPTIMIZATION

Identify and execute the Levy Difference by creating compelling guest experiences, partnership opportunities, product offerings and service efficiency

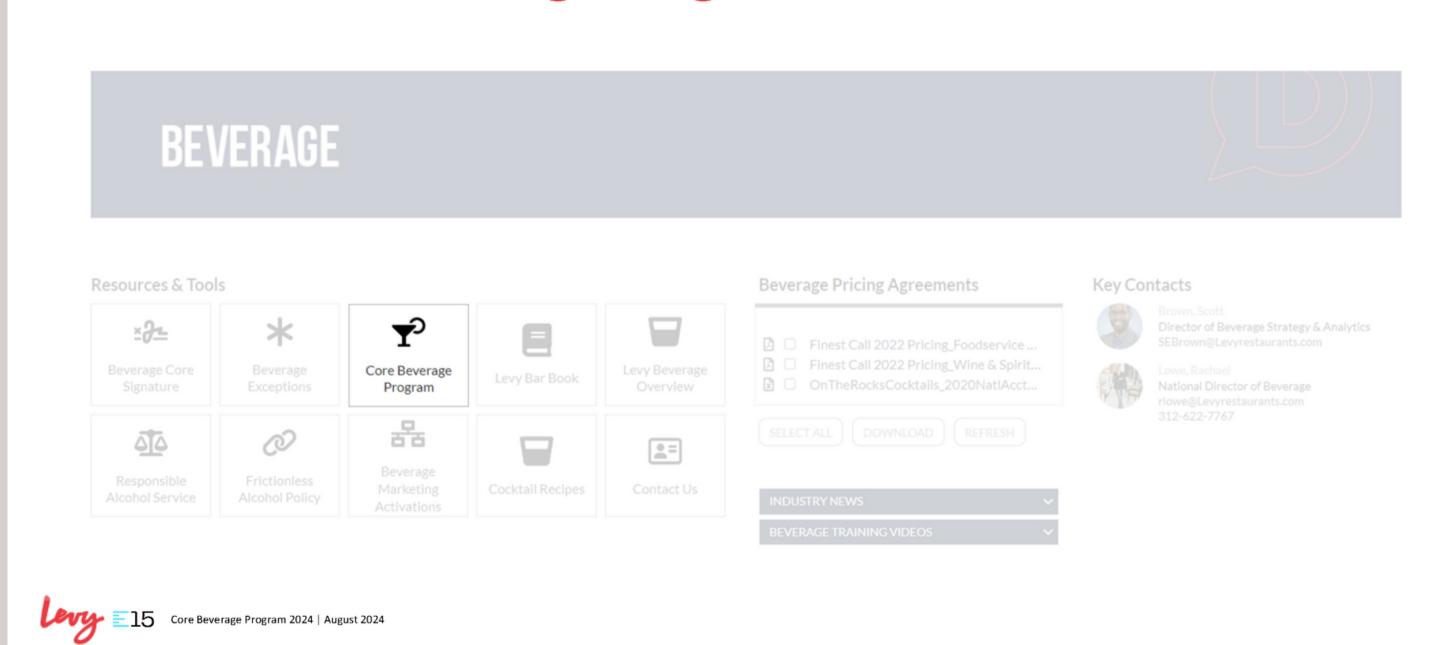
CORE BEVERAGE PROGRAM BEVERAGE PAGE ON THE DISH

The Dish – Beverage Page

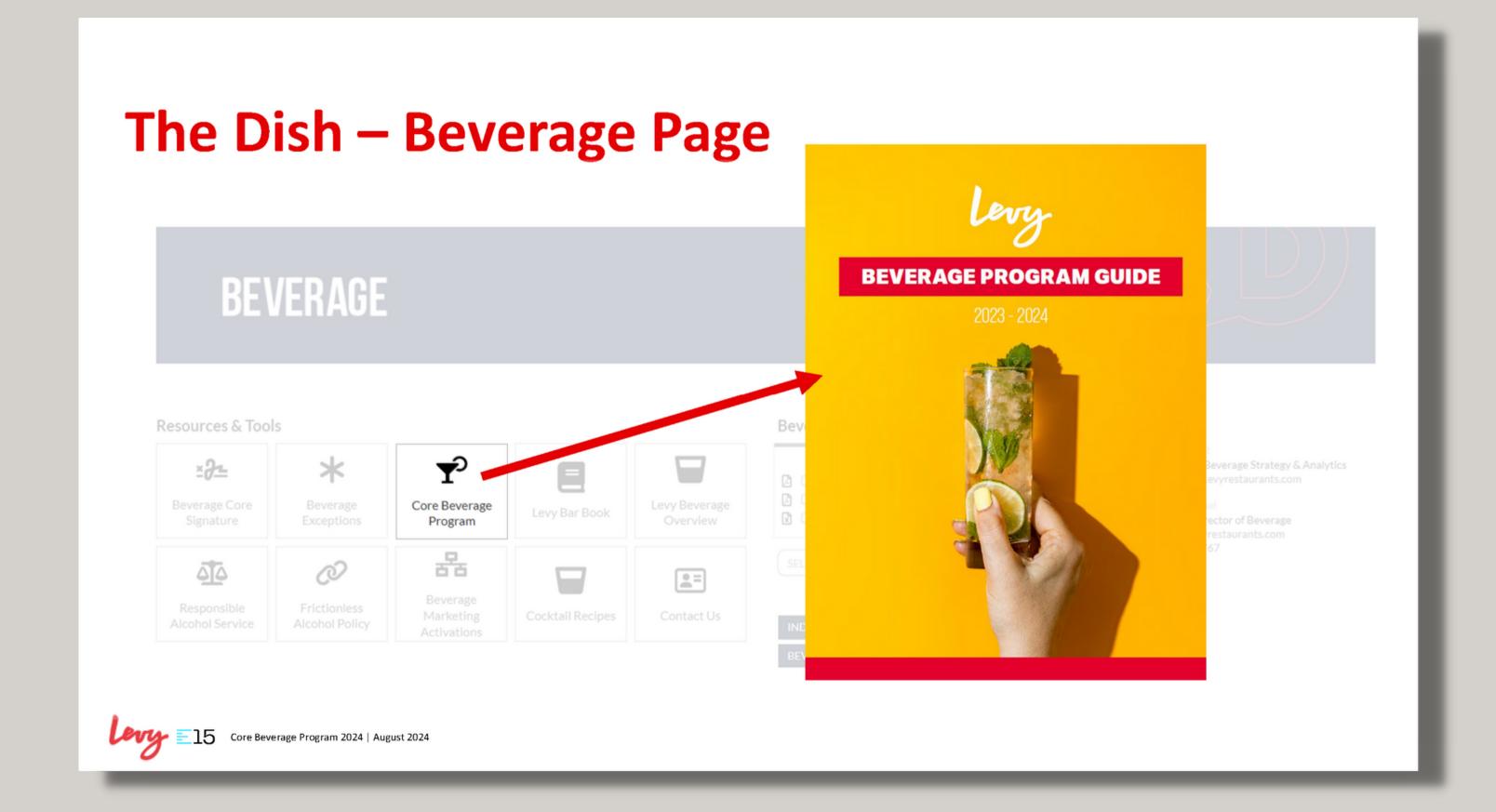


CORE BEVERAGE PROGRAM BEVERAGE PAGE ON THE DISH

The Dish – Beverage Page



CORE BEVERAGE PROGRAM BEVERAGE PAGE ON THE DISH



ABV

Style

CORE BEVERAGE PROGRAM

NEW CORE BEVERAGE GUIDE



Beer

Category

Brand

	Category	Dialiu	Supplier	Style	ADV
	Domestic Domestic Domestic Domestic Domestic	Bud Light Budweiser Coors Light Michelob ULTRA Miller Lite	Anheuser-Busch Anheuser-Busch Molson Coors Anheuser-Busch Molson Coors	Pale Lager Pale Lager Pale Lager Pale Lager Pale Lager	4.2% 5.0% 4.2% 4.17% 4.2%
	Import Import Import Import	Corona Extra Heineken Modelo Especial Stella Artois	Constellation Brands Heineken USA Constellation Brands Anheuser-Busch	Pale Lager Pale Lager Pale Lager Pale Lager	4.4% 4.0% 5.0% 5.0%
Q.	Craft Craft Craft Craft Craft Craft	Blue Moon Stone Delicious IPA Voodoo Ranger Hazy Little Thing IPA	Molson Coors Stone Brewing New Belgium Brewing Co. Sierra Nevada Brewing Co.	Wheat Ale IPA <u>Click for Options</u> Hazy IPA	5.4% 7.7% 6.2% 6.7%
	Hard Seltzer Hard Seltzer	High Noon White Claw	E. & J. Gallo Winery Mark Anthony Brands	Click for Options Click for Options	4.5%
	FMB	Twisted Tea	Boston Beer	Click for Options	5.0%
8	Non-Alcoholic	Athletic Brewing	Athletic Brewing	Click for Options	0.0%

Supplier

CORE BEVERAGE PROGRAM

NEW CORE BEVERAGE GUIDE

Spirits







Signal Minority/Women-owned

Sustainable

Organic

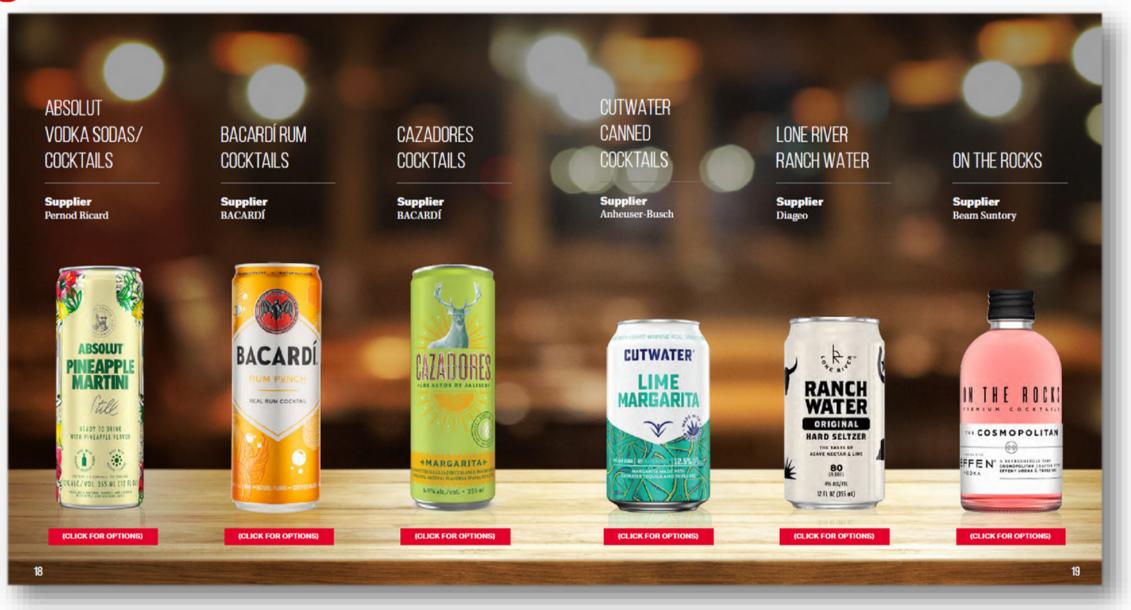
Spirits

Category	Brand	Supplier	Size	NAP
Vodka Vodka Vodka Vodka	New Amsterdam Tito's Handmade Vodka Ketel One Grey Goose	E&J Gallo Tito's Handmade Vodka Diageo Bacardí USA	1L 1L 1L 1L	\$10.50 \$23.00 \$26.39 \$32.68
	Bombay Dry The Botanist Bombay Sapphire Hendrick's Beefeater Gin St. George Botanivore	Bacardí USA Remy Cointreau Bacardí USA William Grant & Sons Pernod Ricard St. George Spirits	1L 1L 1L 1L 1L 1L	\$22.86 \$36.00 \$28.35 \$32.68 \$23.57 \$24.00
Rum Rum Rum	Captain Morgan Spiced Bacardí Superior Flor de Cana 12	Diageo Bacardí USA Beverage Management	1L 1L 750ml	\$14.12 \$17.00 \$25.00
Tequila Tequila Tequila Tequila Tequila Tequila Tequila	Jose Cuervo Especial Espolón Hornitos Plata Patrón Silver Casamigos Blanco Casamigos Reposado Casamigos Añejo	Proximo Spirits Campari USA Beam Suntory Bacardí USA Casamigos Spirits Co. Casamigos Spirits Co. Casamigos Spirits Co.	1L 1L 1L 1L 1L 1L	\$18.00 \$28.37 \$30.00 \$39.87 \$50.00 \$55.00 \$60.00
Mezcal	S Bahnez	Trellis	1L	\$29.19
Whiskey Whiskey Whiskey Whiskey Whiskey	High West Double Rye Jameson Crown Royal Jack Daniel's Uncle Nearest 1856	Constellation Brands Pernod Ricard Diageo Brown-Forman Uncle Nearest	1L 1L 1L 1L 750ml	\$30.00 \$30.48 \$30.80 \$31.83 \$60.00

Category		Brand	Supplier	Size	NAP
Bourbon		Four Roses Single Barrel	Beverage Management	750ml	\$33.00
Bourbon		Four Roses Small Batch	Beverage Management	750ml	\$26.00
Bourbon		Jim Beam White Label	Beam Suntory	1L	\$20.80
Bourbon		Buffalo Trace	Sazerac	1L	\$24.50
Bourbon	_	Elijah Craig Small Batch	Heaven Hill	750ml	\$27.13
Bourbon	CC	Maker's Mark	Beam Suntory	1L	\$36.00
Bourbon		Woodford Reserve	Brown-Forman	1L	\$42.00
Bourbon		Basil Hayden	Beam Suntory	1L	\$51.14
Scotch		Dewar's White Label	Bacardí USA	1L	\$27.93
Scotch		Johnnie Walker Black	Diageo	1L	\$30.13
Scotch		The Glenlivet 12	Pernod Ricard	1L	\$39.22
Cognac		D'USSÉ	Bacardí USA	750ml	\$45.96
Cognac		Rémy Martin VSOP	Remy Cointreau	1L	\$58.00
Vermouth	672 ·	Foro Vermouth-Rosso	Chatham Imports	1L	\$10.44
Vermouth	40.40	Foro Vermouth	Chatham Imports	1L	\$10.44
	QÇ/				4
Liqueur		Fireball	Sazerac	1L	\$16.50
Liqueur		Aperol	Campari USA	1L	\$29.19
Liqueur		Baileys Irish Cream	Diageo	1L	\$30.42
Liqueur		Kahlúa	Pernod Ricard	1L	\$31.04
Liqueur		Campari	Campari USA	1L	\$32.85
Liqueur		Cointreau	Rémy Cointreau	1L	\$36.00
Liqueur	8	Amaro Nonino	Terlato	750ml	\$39.00
Liqueur		Grand Marnier	Campari USA	1L	\$40.26



RTDs



□ 15 Core Beverage Program 2024 | August 2024

Wine

Sparkling

Sparkling

Sparkling

White

White

White

White

White

White

White

White

White

Rosé

Red

Red

Red

Red

Red

Category Varietal NAP **Brand** Supplier Prosecco La Marca E. & J. Gallo Winery \$10.50 Sparkling Rosé Sparkling Mumm Napa Brut Rosé Pernod Ricard \$16.00 Sparkling Wine Ferrari Brut Taub Family / Palm Bay \$20.00 Sparkling Nicolas Feuillatte Brut Ste. Michelle Wine Estates \$27.00 Champagne Sparkling Wine 🕮 Marques de Caceres Brut Cava Vineyard Brands \$8.75 Sparkling Wine Pierre Sparr, Cremant d'Alsace Wilson Daniels \$14.00 Ste. Michelle Wine Estates Chateau Ste. Michelle \$7.50 Albariño S Burgans Vintners Collective \$12.00 Constellation Brands Sauvignon Blanc Kim Crawford \$12.50 Sauvignon Blanc ☼ Cakebread Kobrand \$18.00 Huber 'Vision' Mark Wine Group Gruner Veltliner \$11.67 🛎 Rainstorm Banfi Vintners \$10.00 Pinot Gris Pinot Grigio Jackson Family Wines \$7.50 Alois Lageder Dalla Terra \$12.00 Pinot Grigio Chardonnay Kendall-Jackson Vintner's Reserve Jackson Family Wines Chardonnay Sonoma-Cutrer Russian River Ranches Brown-Forman \$15.00 Chardonnay ⇔
⇔ House of Brown \$12.00 Thapoutier Belleruche Rosé Folio Fine Wine Partners \$9.00 Rosé & A to Z Wine Works Rosé St. Michelle Wine Estates \$11.25 Jackson Family Wines Pinot Noir 🛞 🍣 La Crema Winery \$13.00 Pinot Noir Meiomi Constellation Brands \$12.00 Pinot Noir Argyle New Belgium-Bell's-Distinguished \$16.50 Vineyard Pinot Noir Belle Glos Clark & Telephone Copper Cane Wines & Provisions \$22.13 Decoy by Duckhorn Merlot Duckhorn Vineyards \$11.00 Malbec Banville Wine Merchants \$11.00 \$10.00 Red Blend Conundrum Caymus Vineyards/Wagner Family of Wines Red Blend 🐯 Brancaia TRE Super Tuscan E. & J. Gallo Winery \$14.50 Red Blend The Prisoner Constellation Brands \$28.00 Syrah/Grenache Guigal Côtes du Rhône Rouge VINTUS \$12.50

Mark Wine Group

Vineyard Brands

McBride Sisters

\$14.00

\$16.50

\$15.00

S Minority/Women-owned

Sustainable

Organic 0

Category	Varietal	Brand	Supplier	NAP
Red	Cabernet Sauvignon	Josh Cellars Craftman's Collection Sintercept Louis M. Martini Sonoma County JUSTIN	Deutsch Family Wine & Spirits	\$9.00
Red	Cabernet Sauvignon		O'Neil	\$13.50
Red	Cabernet Sauvignon		E&J Gallo	\$13.75
Red	Cabernet Sauvignon		Fiji/Justin	\$22.00

APPROVED CANNED WINE SELECTIONS

While a specific brand of canned wine is not mandated, the canned category is growing, and we've selected some of our favorites from which you may choose. Anything not on this list must be approved through the beverage exception process.

Brand	Supplier	Size	NAP	
Underwood Graham & Fisk's Wine-In-A-Can	Union Wine Company Graham & Fisk's Wine-In-A-Can	250 ml	\$3.00 \$2.65	
© Une Femme Hogwash Rosé Cans	Une Femme Wines Mark Wine Group	250 ml 250 ml	\$3.00 \$12.00	
Archer Roose	Archer Roose	250 ml	\$3.35	



🕅 Faustino Rioja Reserve

Black Girl Magic

& Borgo Scopeto Chianti Classico

Tempranillo

Sangiovese

Red Blend

Sustainable, Organic and DEI Brands

















PART

WRAP UP

SURVEY TIME!

IN-THE-MOMENT RESPONSES



Let's take a moment to answer a few quick questions!

We will take this survey LIVE, together

Click the LINK dropped into the Microsoft Team Chat!

Your responses will be used as data in the quarterly Beverage Task Force Progress Report, that gets shared with the CC Regional Leadership Team & property DO's/GM's & VPH's

REMEMBER TO VISIT...

... THE BEVERAGE STRATEGY WEBSITE

Be sure to review the Beverage Strategy Page on the Experience Design Website

Ultimately, our end-goal with this group is to create a "beverage toolkit" that effectively supports our teams so that they know where to look and how to implement everything that we develop and discuss

This Beverage Strategy
Webpage is the solution to
being that "one-stop-shop"
for all things beverage
content related



BEVERAGE STRATEGY

The page serves as a housing location for all things beverage! Including fun ideas, new innovative products and technologies, setup suggestions, recipe direction, and more...



click here to visit beverage webpage



GLOBAL LEVY BEVERAGE

INTERACTIVE RECIPE BOOK TOOL



NEXT STEPS CALL WRAP UP

- Our next call: Friday, December 15th / 1:00-2:30pm CT
- Property representation for call attendance is critical
- "Field Champion of the Quarter" Selection:

 We want to know what beverage Action Items you are implementing within your property to that we can feature one of you on our next call!
- Take our post-call survey to let us know what we can be doing better!
- Any final questions before we conclude?



QUESTIONS?

Julio Henriquez
Wisconsin Center District
Vice President of Hospitality
jhenriquez@levyrestaurants.com



DUE DATE FOR ALL ACTION ITEMS: Friday, November 10th

- Leftover coffee served as iced coffee option, as property process moving forward
- "Iced Coffee Horchata" drink recipe property implementation
- Property Implementation of Tradecraft canned, RTD coffee products
- Review NEW 2023 Core Beverage Menu with your property team, and implement some of the new RTD products within your location
- A bullet point overview inclusive of your progress with all of the above, as well as pictures to support each action item

WE WANT YOUR FEEDBACK

AFTER CALL SURVEY

Have thoughts, ideas or feedback for our monthly beverage strategy task force calls?

Let us know how we can better the call experience, as well as how we can incorporate more of YOUR insights into our calls!

click here to take our quick survey









